

## Limited Three (3) Year Abrasive Wear Warranty

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### LIMITED WARRANTY

The manufacturer warrants indoor installations (over firm, flat, clean, smooth, hard surfaces, free of cracks or foreign substances, of wood, concrete, or vinyl) of the product against abrasive wear in **properly installed and maintained installations** for a period of three (3) years. Failure is defined as the loss of fibre due to abrasive wear of ten (10) percent of the pile-fibre in any given area. This warranty is for abrasive wear only, and does not cover burns, cuts, gouges, pilling, matting of pile, shedding, flattening of the pile or pattern, staining, soiling, oiling, fading nor fibre loss due to abnormal usage. Warranty claims made without supporting maintenance records (cleaning logs) will be evaluated on a prorated basis that reduces until the warranty expires at the end of three (3) years.

No warranty is extended for use of the products on stairs; in athletic playing areas; or for product which has been taken up from the location where it was originally installed and was reinstalled.

Source Floor & Specialties Inc.'s only obligation shall be to repair or replace (at Source Floor's option) such quantity of material proved defective. Source Floor shall not be liable for any injury, loss, or damage direct or indirect arising out of use of the matting. The purchaser is responsible for determining whether the product is fit for a particular purpose and suitable for the user's application. This warranty shall not apply to damage as a result of abuse, misuse, or because of a failure to correctly install, maintain, and/or clean the product. Source Floor will assume the cost of replacement product on a depreciating basis, based on the replacement cost of the product - First year 100%; second year 50%; third year 25%; fourth year 0%.

Regular maintenance per the supplied maintenance instructions must be followed to retain coverage under this warranty. Spots or spills should be cleaned within 6 hours.

In the event of a warranty claim established to Source Floor's satisfaction, Source Floor agrees, at its option, to repair or to replace the product out of current lines at the time of replacement or to refund (or partially refund) the invoice price. Source Floor will assume the cost of replacement product on a depreciating basis based on the replacement cost of the product. The labour cost of removing and/or reinstalling replacement materials are to be borne by the purchaser. No liability will be assumed for any incidental or consequential damage, loss, or expense. No liability will be assumed for commercial shade variations or for material with visible defects after such materials have been installed, altered, cut, damaged, soiled or otherwise become unsalable. All warranties start at the invoice date, and to process any claim under this warranty, submit a 12 inch by 12 inch sample of the failed product for laboratory evaluation together with a copy of the original invoice.